

# STUDENT SUMMER HOLIDAY JOBS

# FREQUENTLY ASKED QUESTIONS

#### What type of jobs are available?

We have jobs in farming, tourism and hospitality.

# What area/town will I be working?

The farming jobs that are available are located in the Atherton Tablelands, approximately 1-2 hours outside of Cairns in the mountains. The Tourism and Hospitality are in Cairns city through to Palm Cove and Port Douglas.

# How many hours / day, days / week will I be able to work?

The farms are offering hours from 9-12 hours / day and depending on the farm 5-7days / week. You could work up to 55 hours / week and save a lot of \$\$\$.

The tourism and hospitality jobs are varied. With the borders open, a lot of tourists are returning so you could take on 2-3 jobs if you wanted to.

#### Do I get breaks?

Yes, for meals / drinks. Usually a morning and afternoon tea break as well as lunch break of up to 1 hour as per regulations.

#### What days of the week will I be required to work?

For farming, normally Monday to Saturday. However, if it rains during the week, you might be required to catch up on the Sunday. We will ensure you have at least one day / week off.

Tourism and hospitality is various hours 7 days / week.

#### How much will I be paid / hour?

It varies. Most jobs are \$24+ per hour on casual award rates.

## Is this rate the same if I work after hours, or on weekends?

Yes, it is the same for farming. You may receive more in some hotels.

#### Do I get paid weekly or fortnightly?

Each workplace is different. This information will be provided to you when you have been allocated a work placement.

#### Do I need to pay for my accommodation?

Yes, this also varies. Some locations fees are \$100 per person / week, others are up to \$299 per person per week, depending on the type of accommodation and location. You will share a room with one other person.

## Will I be sharing a room / block with the same sex, or is it mixed?

It is mixed.



#### Do I need to pay a bond for my accommodation?

In most places, no. We have negotiated this for you. However, if you damage the property at all during your stay, the employer is entitled to take this out of your wages.

#### Does the accommodation include Wi-Fi, air conditioning and laundry facilities, or are these extra charges?

Each location will differ, but the inclusions of your accommodation will be explained to you, and you can choose to accept or not.

#### Is there mobile phone service where I will be living?

In Cairns, Palm Cove, Port Douglas, yes. Telstra works best. However, in the Tablelands, there are many places you may not be able to receive reception.

## How many people will share the common areas (bathrooms / kitchen / living)?

This varies for each job location. This information will be provided to you when you have been allocated a work placement.

### Do I need to provide my own linen?

Most accommodation supply linen. However, as accommodation and jobs fill up, we may have to utilise other accommodation providers that do not provide linen. Our team will advise upon booking and can assist accordingly.

#### Do I pay for my own food?

Yes, you will be taken to the supermarket 1-2 times / week. You will have a fridge/freezer and cupboard to store your food.

#### How do I get to Cairns?

By air, coach or train at your own cost.

#### I heard there are incentives for farm work. Can you provide me with more information?

If you work for 6 weeks or more, we can reimburse you for your airfare/coach/train fare and accommodation up to \$2000. Please note, you must have 2 quotes and take the cheapest quote. Our Greyhound package cannot be reimbursed.

#### What documentation do I need to be reimbursed for the incentives? How long will this process take?

2 quotes are required for both travel and accommodation. This can be done easily by using the camera on your phone. Then we need receipts for the cheaper quotation that you accept and pay for. You must pay up front and then the government will refund after you have completed your job and submit your receipts.

## What does my accommodation look like?

Most accommodation is either a bunk bed with 2 people per room or multi-share. However, our higher end is single room with shared facilities. We will send you photos beforehand. Sometimes you have a choice, other times, you must take the only accommodation that is available close to the farm. In this case, if accommodation is not on the farm and this is the only choice of accommodation, transfers are included.